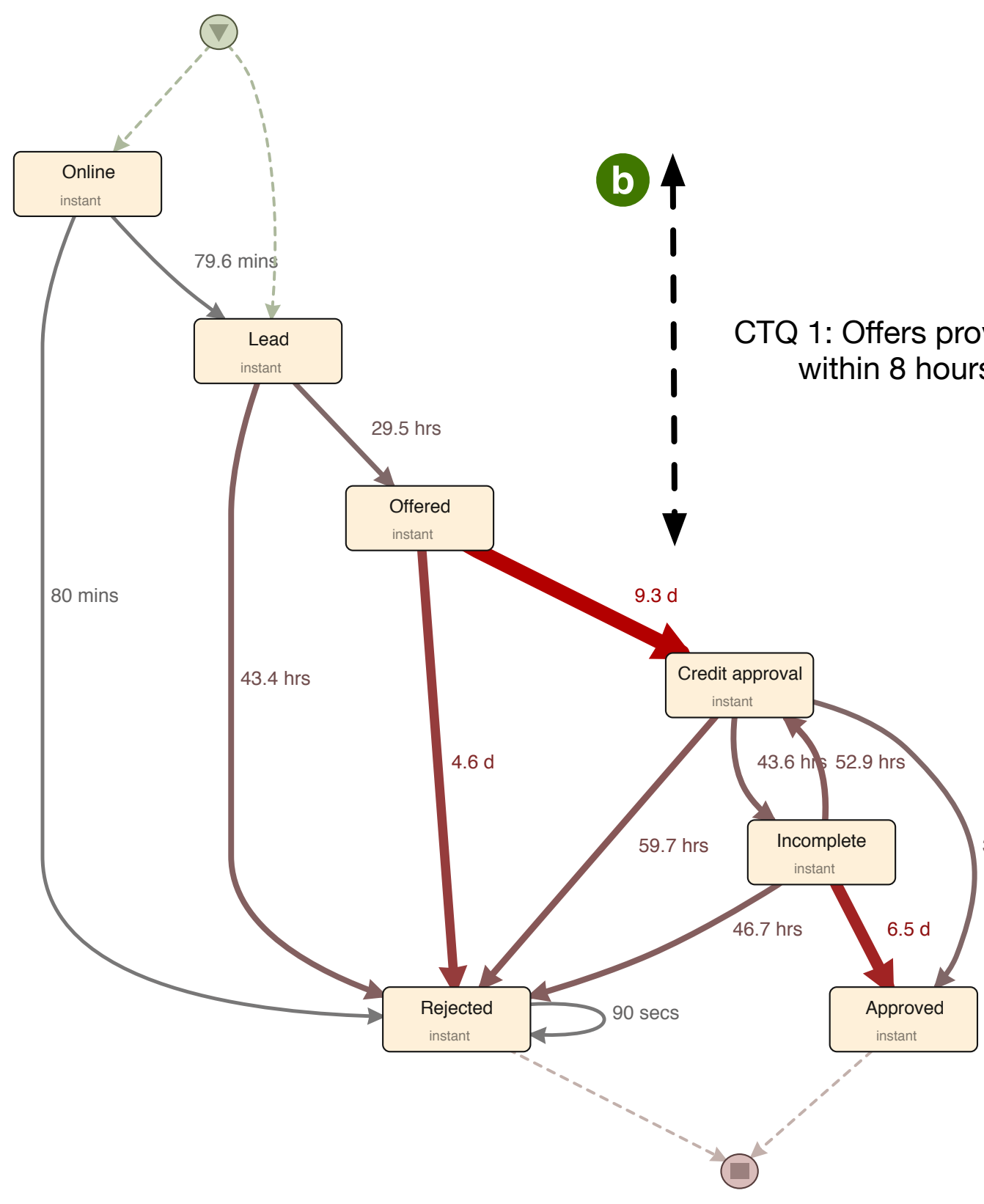


a ↑
Ambition to provide a loan within 1 week
↓



b ↑
CTQ 1: Offers provided within 8 hours
↓

c ↑
CTQ 2: Decisions within 3 business days
↓